Aquapaws Australia Pty Ltd ABN: 43 953 677 241

Pet Owner Responsibility Agreement and Conditions of Admission

Statement of Purpose: Canine Rehabilitation is a joint venture between the pet owners and Aquapaws – Canine Rehabilitation. Pet owners need to take responsibility and make a commitment to the recovery process and/or conditioning of their pets. This commitment includes attending all scheduled appointments, performing home exercises as assigned, keeping open communication with Aquapaws about progress or changes in condition and maintaining financial responsibility for services rendered by Aquapaws.

The following list details the Pet Owner's responsibilities and conditions of admission for full participation in therapy:

- 1. I understand and I give my consent and authorize this facility, its employees, agents and other affiliates to provide rehabilitation care including, without limitation, whatever procedures are deemed necessary by Aquapaws. I also understand that by giving this consent I am aware that the practice of Canine Rehabilitation is not an exact science and acknowledge that no guarantees have been made regarding the results that may be obtained.
- 2. I am the person legally empowered to give this consent and that I am responsible for payment of all charges. I agree and promise to pay the charges for services rendered in accordance with Aquapaws current rates.
- 3. I agree to attend all scheduled appointments. If I cannot attend an appointment and need to cancel. I will call Aquapaws preferably 24 hours prior to the scheduled appointment, to cancel so that other pet owners might be able to use my appointment slot.
- 4. I understand that the staff of Aquapaws may ask me to make modifications to my pet's lifestyle and/or have my pet perform exercises outside of the centre. I also understand that performance of these tasks is an essential part of my pet's treatment. It provides Aquapaws and myself with valuable feedback on my pet's progress, and allows Aquapaws to monitor and progress my pet based on the results of those tasks.
- 5. I understand that Aquapaws reserves the right to refuse to admit my pet for rehabilitation and/or conditioning, especially if performing the therapy is a danger to the staff or my pet.
- 6. I understand that if Aquapaws deems it necessary to trim my pet's toenails, a nail trim will be performed.
- 7. I understand that if fleas are found on my pet, flea control will be applied to my pet and I am responsible for payment of this service.
- 8. I understand that my pet will need to have a C5 vaccination certificate and that they will need to be given by my pet's regular veterinarian.
- 9. I understand that if my pet needs veterinary services other than physical rehabilitation and/or conditioning, I will be referred back to my regular veterinarian for these services.
- 10. I understand that my pet's case (with my name excluded) may be used as a case study for continuing educational purposes or as a promotion, for example on Aquapaws website, and I do/do not (*circle one*) give my permission for my pet's case to be used. _____ (*initial*)
- 11. I understand that Aquapaws will keep my contact and personal details of my pet and myself confidential.

I understand your office policy as stated above and I agree to accept my responsibility as a pet owner requesting treatment by Aquapaws – Canine Rehabilitation for my pet.